

## **RESOLUTION NO. 2006-741**

Adopted by the Sacramento City Council

October 10, 2006

### **POLICE DEPARTMENT COMMUNICATIONS CENTER STAFFING**

#### **BACKGROUND**

- A. The current Communications Center authorized staffing level is 61 Full Time Equivalent (FTE) Dispatcher I/II positions.
- B. The Communications Center is understaffed in relation to call volume, the City's current population, and customer service expectations. Current workload increases, coupled with staffing shortages, have significantly increased mandatory overtime, and restricted authorization of requested time off.
- C. An increase in staffing FTE is necessary to ensure the Communications Center is able to answer citizens' calls within recommended time standards, thus providing necessary public safety services in a timely manner. Additionally, a staffing increase is needed to enhance the City's ability to retain its current dispatchers by alleviating burdens of consistent mandatory overtime.

#### **BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:**

- Section 1. The City Manager, or a designated representative, is authorized to increase the number of FTE Dispatcher I/II positions in the Police Department by 47.
- Section 2. The Police Department is authorized to fund the costs of this staffing increase through salary savings in FY2006/07. The impact of ongoing costs associated with this staffing increase will be considered through future budget development processes.

Adopted by the City of Sacramento City Council on October 10, 2006 by the following vote:

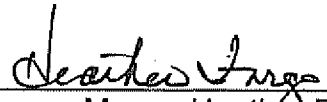
Ayes: Councilmembers, Cohn, Fong, Hammond, McCarty, Sheedy, Tretheway, Waters, and Mayor Fargo.

Noes: None.

Abstain: None.

Absent: Councilmember Pannell.

Attest  
  
Shirley Concolino, City Clerk

  
Mayor, Heather Fargo