

RESOLUTION NO. 2004-886

ADOPTED BY THE SACRAMENTO CITY COUNCIL

ON DATE OF NOV 23 2004

**RESOLUTION SUSPENDING COMPETITIVE BIDDING AND
APPROVING THE PURCHASE OF IP CALL CENTER SOFTWARE
LICENSES AND SERVICES FROM SBC FOR THE UPGRADE OF THE
SOLID WASTE CALL CENTER**

BE IT RESOLVED BY THE COUNCIL OF THE CITY OF SACRAMENTO THAT:

- 1) In the best interests of the City, competitive bidding is hereby suspended to allow for the purchase of IP Call Center software licenses and services from SBC under the CalNet Agreement for the upgrade of the Solid Waste Division Call Center;
- 2) In accordance with the provisions of Chapter 3.56 of the City Code, including Section 3.56.240, the City Manager is hereby authorized to contract for the purchase of the IP Call Center software licenses and services from SBC in an amount not to exceed \$75,000;
- 3) Funding for this project will be provided from:
 - a. Solid Waste Division (415-310-3141-4203) \$75,000

HEATHER FARGO

MAYOR

ATTEST:

SHIRLEY CONCOLINO

CITY CLERK

FOR CITY CLERK USE ONLY

RESOLUTION NO.: 2004-886

DATE ADOPTED: NOV 23 2004