



Agenda Item 5

Parks and Recreation Commission
November 1, 2012

DEPARTMENT OF
PARKS AND RECREATION

CITY OF SACRAMENTO CALIFORNIA

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October 19, 2012

Parks and Recreation Commission
Sacramento, California

Honorable Members in Session:

SUBJECT: Report Back on Scheduling/Customer Service at the Hart Senior Center

LOCATION AND CITY COUNCIL DISTRICT: 27th and J Streets, Council District 4

RECOMMENDATION: For Commission Information

CONTACT PERSON: Sylvia Fort, Recreation Manager, 808-8381

FOR COMMISSION MEETING: November 1, 2012

SUMMARY: At the October 4, 2012 Parks and Recreation Commission meeting, Ms. L.R. Roberts with the Older Womens League commented on scheduling conflicts and monitoring issues at the Hart Senior Center. In addition, it was reported the City had not been enforcing the smoking regulations at the Center.

Both the Older Womens League and another organization reserved adjacent spaces at Hart Center on the same Saturday morning each month. Unfortunately, there were conflicts and alternatives were given including relocation within the building or rescheduling to an alternate Saturday. The Older Womens League determined to relocate to another facility.

In addressing issues, it was learned that members of the other organization were smoking close to the building entry and that the response by the on-duty City staff member was considered inadequate. The issue of smoking near the building has been addressed. Building monitors have been trained on smoking regulations. Security personnel present for meetings monitor and address the issue with any smokers. As a result there have been no recent complaints.

Respectfully Submitted:

Sylvia Fort
Recreation Manager



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