



COMMUNICATIONS WORKERS OF AMERICA LOCAL 9421, AFL-CIO-CLC

2725 EL CAMINO AVENUE • SACRAMENTO, CALIFORNIA 95821 • (916) 484-9421

AT&T MOVEMENT OF JOBS – FACT SHEET

BACKGROUND

On November 24, 2009, AT&T—a fortune 10 company—announced their proposal to move almost 250 jobs out of Sacramento.

AT&T—the 3rd largest employer in the United States—is a leader in the high-tech industry. In fact, AT&T made \$12.9 billion in net profits in 2008—after all expenses were paid—including \$3.2 billion just last quarter. However, with all of their profits, AT&T is claiming that they can no longer afford to provide good jobs for many workers in Sacramento.

The Communications Workers of America (CWA) represents the workers whose jobs are proposed to leave. In fact, CWA represents over 160,000 workers at AT&T Core (home phone, internet, DSL, U-Verse TV) and Mobility (cell phone) nationally; this makes AT&T the largest unionized company in the U.S., and one of the largest employers, period. Locally, CWA Local 9421 represents some 2,500 workers at AT&T.

SPECIFICS

During the conference call between AT&T Core (the company) and CWA (the Union), the company informed the Union of a "proposed" plan to consolidate offices within the AT&T Consumer Markets.

The offices selected for closure by AT&T were identified as *Sacramento* and *Riverside*.

The job titles specifically impacted are:

- Service Representatives (a.k.a. Service Reps; both English and Spanish)
- Order Writers (a.k.a. OW's)
- Staff Associates (a.k.a. SA's).

The total number of jobs impacted is 249.

The company listed offices per work group where workers can follow their work, if they so choose/can. The offices identified for Sacramento are:

Hispanic Center (3540 Kings Way) – Service Reps: 20 slots to Alhambra, 15 to Oakland, 40 to San Diego and 1 to Reno; SA's: 1 slot to San Diego.

Sacramento CRC (2700 Watt Avenue and 3675 T Street) – 78 slots to Rohnert Park, 75 to San Diego; SA's: 4 slots to Rohnert Park and 4 to San Diego.

Service Order Center [SOC] (3464 El Camino Avenue) – OW's: 11 slots to Oakland.



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COMPANY'S POSITION

The movement of jobs is justified due to the decline in the wireline business. There is an ongoing need to consolidate wireline work locations to improve operating efficiency and reduce expense due to declining call volume.

UNION'S POSITION

CWA is not in agreement with the company's proposal, either in whole or in part. AT&T is a profitable company, even in this down economy. In fact, AT&T is experiencing record earnings, posting 3rd quarter 2009 net profits of \$3.2 billion.

CWA has presented a fair counter proposal that is logical and will afford the opportunity for our members to stay within their consolidated headquarters (Sacramento). There is no need to move the workers that we represent (our members) out of Sacramento.

CWA believes the loss of any job is harmful to the local Sacramento economy; the loss of almost 250 jobs is even more devastating, and is both tragic and unwarranted.

Again, AT&T is a successful and profitable company, even in these troubled economic times. AT&T should be a leader in helping turn the economy around by providing good, middle class jobs in our local economy, not cutting jobs and contributing to an even worse financial situation for our region.

The loss to the Sacramento region would be huge if AT&T follows through with their proposal: the local economy would lose at least \$15 million in direct wages a year (source: AT&T/CWA collective bargaining agreement/based on average low-end wage of \$50,000 per worker/per year).

If CWA members and their families are forced to move away from Sacramento, the combined wages of their family members could easily add another \$15-25 million dollars in additional wages that are taken out of the Sacramento region. As can be seen, this is a huge dent in our local economy; the ripple-effect is even worse, as the many businesses and services that our members and their families patronize would be affected as well.

That's why CWA is asking AT&T to play fair and put people first. There is no business need to move jobs out of Sacramento. CWA members are highly-skilled and trained, and perform quality jobs that benefit AT&T customers. There's no reason for AT&T to hurt its employees. In fact, employees are a key element in AT&T's success, and AT&T should keep its commitments to them; doing so will not only help workers, but will also help our economy.

Bottom line: AT&T can keep jobs in Sacramento, but chooses not to do so.

FURTHER INFORMATION

Visit www.cwalocal9421.org for more information or contact CWA directly (see letterhead).