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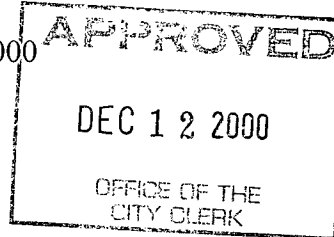
**DEPARTMENT OF  
ADMINISTRATIVE SERVICES**

SALLY W. NAGY  
CHIEF INFORMATION OFFICER

**CITY OF SACRAMENTO  
CALIFORNIA**

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SUITE 120  
SACRAMENTO, CA  
95814-2601

December 6, 2000



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City Council  
Sacramento, California

Honorable Members in Session:

**SUBJECT: AUTHORIZATION FOR EXTENSION OF CONTRACT WITH  
PACIFIC BELL FOR VOICE MAIL SERVICES.**

**LOCATION AND COUNCIL DISTRICT:** Citywide – All Districts

**RECOMMENDATION:**

Staff recommends that the City Council authorize the extension of the current contract with Pacific Bell Information Services for Voice Mail Services through June 12, 2001 in an amount not to exceed \$38,830.10.

**CONTACT PERSON:** Richard Daniels, Telecommunications Manager, 264-8512

**FOR COUNCIL MEETING OF:** December 12, 2000

**SUMMARY:**

The contract for voice mail services expires on December 12, 2000 (reference Council Resolution No. 95-714). Staff requests that this contract be extended through June 12, 2001 in an amount not to exceed \$38,830.10. The vendor has agreed to continue providing services under the current terms, conditions and pricing.

**COMMITTEE/COMMISSION ACTION:**

None

**BACKGROUND INFORMATION:**

In FY-90 the City began purchasing voicemail services from Pacific Bell at the State of California contract rate. In FY-91 Council authorized the purchase of voice services on a system, or "ports and storage" basis reducing the per voice mailbox cost. Most recently, Council Resolution 95-714 directed the City to prepay Pacific Bell for five years of voice mail services.

During the course of this latest contract, the City's voice mail services have grown substantially as hundreds of City users, the Library JPA and the Regional Fire Dispatch JPA have been added to the City's system. This contract for services also supports 21 "informational trees" or "automated call routers" as well as specialized voice mail such as Voice Forms and the Police Department's Badgemail system.

The City is faced with many choices in telecommunications infrastructure and is in the early stages of a complete telecommunications study. Currently, best practice calls for tightly integrated voice mail and telephone switching systems. The City will consider major subsystems, such as a voice mail, as part of a unified telecommunications plan for the future. Extending the current voice mail agreement allows the City time to carefully weigh all possibilities as part of this study. Pacific Bell Information Services has agreed to continue providing services under the current terms, conditions and pricing.

**FINANCIAL CONSIDERATIONS:**

Extending the present contract will provide stable budgeted costs to City departments to the end of the current fiscal year; therefore, no additional budget augmentation is requested. Funds will be collected from City Departments as part of the standard telecommunications services monthly billing to satisfy vendor invoicing.

**POLICY CONSIDERATIONS:**

The original Council Resolution 95-714 was passed in accordance with the provisions of City Code Section 57.04.401(c) and was also in keeping with Council's direction to work to continuously improve customer service and efficiency.

**ENVIRONMENTAL CONSIDERATIONS:**

This report recommends no action that would constitute a project under the California Environmental Quality Act (CEQA).

Extension of Contract for Voice Mail Services  
December 12, 2000  
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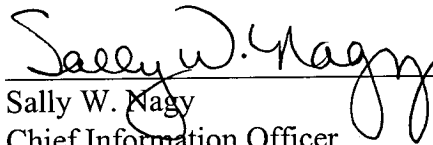
**ESBD CONSIDERATIONS:**

Pacific Bell Information Services, a wholly owned subsidiary of SBC Corporation and is not an ESBD firm.

Respectfully submitted:



Richard R. Daniels  
Telecommunications Manager



Sally W. Nagy  
Chief Information Officer

RECOMMENDATION APPROVED:



Robert P. Thomas  
City Manager

Attachment 1 - Resolution No. 95-714  
Attachment 2 - Pacific Bell Contract Extension

# RESOLUTION NO. 95-714

ADOPTED BY THE SACRAMENTO CITY COUNCIL

ON DATE OF DEC 12 1995

RESOLUTION AUTHORIZING SUSPENSION OF FORMAL COMPETITIVE BIDDING, AUTHORIZING THE CITY MANAGER TO EXECUTE A FIVE-YEAR PREPAID AGREEMENT WITH PACIFIC BELL, AND APPROVING LEASE FINANCING FOR PRE-PAYMENT OF VOICE PROCESSING SERVICES

WHEREAS the City of Sacramento desires to maintain quality voice processing services,

IT IS HEREBY RESOLVED BY THE COUNCIL OF THE CITY OF SACRAMENTO THAT

1. In the best interest of the City of Sacramento, formal competitive bidding for a voice processing services agreement is hereby suspended; and
2. The City Manager is authorized to execute a five-year agreement with Pacific Bell for prepaid voice processing services; and
3. The City Treasurer is authorized to execute Delivery Order No. 16, shown as Attachment "A", and incorporated herein by reference; and
4. The City Treasurer is authorized to execute a lease agreement with Fiscal Funding Co., Inc. for the funding of a five-year agreement for prepaid voice processing services, for a cost of \$388,300.95, and to take any and all other actions required to complete and close the lease transaction.

JOE SERNA, JR.

\_\_\_\_\_  
MAYOR

ATTEST:

VALERIE BURROWES

\_\_\_\_\_  
CITY CLERK

CERTIFIED AS TRUE COPY  
of Resolution No. 95-714

DEC 19 1995

*Valerie C. Burrowes*  
\_\_\_\_\_  
CITY CLERK

\_\_\_\_\_  
FOR CITY CLERK USE ONLY

RESOLUTION NO: 95-714

DATE ADOPTED: DEC 12 1995

City Agreement No. 95-242

**MODIFICATION No. 1 TO EXTEND THE TERM OF THE AGREEMENT  
BETWEEN  
PACIFIC BELL INFORMATION SERVICES  
AND  
THE CITY OF SACRAMENTO**

WHEREAS, the City of Sacramento ("Customer") has asked Pacific Bell Information Services ("PBIS") to provide PBIS's Enhanced Service(s) ("Service") under certain prices and conditions; and

WHEREAS, the Customer and PBIS have an Agreement, dated 12-13-95 and desire to negotiate a new agreement for Service; and

WHEREAS, the Customer has requested a 6 month extension of the Agreement, dated 12-13-95, in order to negotiate such new agreement with PBIS. PBIS has advised Customer that PBIS will provide Service to Customer at the same terms, conditions and prices for such 6 month extension.

WHEREAS, Customer and PBIS desire to enter into a new Agreement covering the provision, installation and maintenance of such Services.

NOW, THEREFORE, in consideration of the mutual covenants herein contained, PBIS and Customer agree as follows:

1. The Agreement, dated 12-13-95, will remain in effect under the same terms and conditions, until 6-12-2001 to allow the parties to negotiate a new agreement for Service.
2. This Modification No. 1 to extend the term will expire upon the effective date of such new agreement for Service.
3. If a new agreement for Service is not successfully negotiated and agreed to by the parties, this Modification No.1 and the Agreement dated 12-13-95 will expire no later than 6-12-2000.

IN WITNESS WHEREOF, the parties hereto have caused this Modification No. 1 to be executed by their respective duly authorized representatives.

PACIFIC BELL.

By:

Print Name:

Title:

Date Signed:

CITY OF SACRAMENTO

By: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date Signed: \_\_\_\_\_

*Gary P. McFadyen*  
 Gary P. McFadyen  
 T.S.S.  
 12/07/2000