

## **RESOLUTION NO. 2007-371**

Adopted by the Sacramento City Council

June 12, 2007

### **TRANSFER \$300,000 FROM THE DEPARTMENT OF GENERAL SERVICES FISCAL YEAR 2006/07 OPERATING BUDGET TO THE 311 CALL CENTER PROJECT (AB85); AUTHORIZE THE CITY MANAGER TO EXECUTE A SOFTWARE LICENSE AGREEMENT AND A PROFESSIONAL SERVICES AGREEMENT WITH TIER 1 INNOVATION FOR THE 311 CALL CENTER PROJECT IMPLEMENTATION SERVICES**

#### **BACKGROUND**

- A. In February 2007, the Mayor and City Council adopted Resolution 2007-081 directing staff to bring to the City Council for approval an initial software purchase and implementation contract funded from existing resources and include the first year of implementation of a 311 program in the development of the FY2007/08 budget.
- B. Council previously set aside \$300,000 of the Department of General Services operating budget for use in the 311 Call Center project. This funding shall be transferred to the 311 Call Center project (AB85).
- C. Upon completion of the transfer of the previously set aside funds from the operating budget to the Capital Improvement Project (AB85) there will be sufficient funding available within the 311 Call Center project (AB85) to execute the software license agreement and the professional services agreement with Tier 1 Innovation.

#### **BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:**

- Section 1. The transfer of \$300,000 from the Department of General Services FY2006/07 operating budget to the 311 Call Center project (AB85) is hereby approved.
- Section 2. The City Manager is authorized to execute a software license agreement with Tier1 Innovation for the purchase of Tier1 "One City" software licenses for the 311 Call Center project in an amount not to exceed \$175,000.
- Section 3. The City Manager is authorized to execute a professional services agreement with Tier1 Innovation for software implementation services for the 311 Call Center project in an amount not to exceed \$311,128.

Adopted by the City of Sacramento City Council on June 12, 2007 by the following vote:

Ayes: Councilmembers, Cohn, Fong, Hammond, McCarty, Pannell, Sheedy, Tretheway, Waters and Mayor Fargo.

Noes: None.

Abstain: None.

Absent: None.

  
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Mayor Heather Fargo

Attest:

  
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Shirley Concolino, City Clerk