

RESOLUTION NO. 2005-519

ADOPTED BY THE SACRAMENTO CITY COUNCIL

ON DATE OF JUN 28 2005

**RESOLUTION AUTHORIZING THE CITY MANAGER TO
EXECUTE A PROFESSIONAL SERVICES AGREEMENT FOR
311 CALL CENTER CONSULTING SERVICES**

Whereas, the 311 Call Center is consistent with the City of Sacramento Strategic Plan Goal to achieve sustainability and livability;

Whereas, the establishment of a 311 Call Center is a priority for the City of Sacramento; and

Whereas, a 311 Call Center will benefit City residents by providing greater accessibility to City services.

NOW THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF SACRAMENTO THAT:

1. The City Manager is authorized to execute a Professional Services Agreement with Gartner for consulting services for Phase 1 of the City's 311 Call Center project in an amount not to exceed \$300,000; and
2. The Finance Director is authorized to carryover up to \$300,000 from the Department of General Services FY2004/05 operating budget into FY2005/06 for the 311 Call Center Consulting Services.

HEATHER FARGO

MAYOR

ATTEST:

SHIRLEY CONCOLINO

CITY CLERK

FOR CITY CLERK USE ONLY

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